IUPUI Faculty Council Technology Committee
March 11, 2014

Minutes

Members Present: Rachel Applegate (executive committee liaison), Tina Baich, Mark Bannatyne, Barbara Friesth (chair), Ahmed Ghoneima, Anastasia S. Morrone (administrative liaison), Michelle Roberts, LaQuia Walker, Theresa Walsh (meeting recorder), Ken Wendeln, Elizabeth Whipple

Members Absent: Brenda Burk, James Clack, Andrew Gavrin, Fred Rees, Kathryn Thedwall

Guests: Dennis Cromwell, Associate Vice President, Enterprise Infrastructure; M. Kirt Guinn, Director, Telecommunication Infrastructure, Enterprise Infrastructure; Nitocris Perez, Emerging Technology Specialist, Student Technology Computing, Client Services, Client Services and Support; Duane Schau, Director, Client Services, Client Services and Support; Craig Stewart, Associate Dean, Research Technologies; Sue Workman, Associate Vice President, Client Services and Support

Agenda:
1. Call to Order and Introductions
2. Review and Approval of the Agenda
3. Review and Approval of the February 11, 2014 Minutes
4. Update from Learning Technologies Steering Committee (LTSC)
5. Update from FC Distance Education (DE) Committee
6. Chair's Report
7. Unicom
8. IUanyWare Adoption Rate and Update
9. Research File System
10. Action Items
11. Other Business
12. Adjournment

Materials: (on "FC Technology Cmte" Oncourse project site)
- Unicom Update
- IUanyWare Adoption and Integration
- UITS file systems in support of research and other services – status updates

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1. *Call to Order and Introductions.* The meeting was called to order at 9:03 a.m.

2. *Review and Approval of the Agenda*. The March 11, 2014 agenda was reviewed and approved.

3. *Review and Approval of the February 11, 2013 Minutes*. The February 11, 2013 minutes were reviewed and approved.

4. *Update from Learning Technologies Steering Committee (LTSC)*. The LTSC met on February 7, 2014 to get guidance on the Next.iu.edu pilot reports. The LTSC walked through the key findings; they felt that UITS did due diligence, UITS did everything they said they would do. All the reports are public; the LTSC discussed how much to share of the reports and decided to include everything.

5. *Update from FC Distance Education Committee*. N/A (Fred Rees not present.)

6. *Chair's Report*.   Barb Friesth met last week with the Distance Education Committee at their regular meeting. Barb Friesth was not sure when the group will meet again. Barb Friesth suggested to the DE committee that they clarify their charge with the FC Executive Committee.

7. *Unicom*. Dennis Cromwell introduced Kirt Guinn; then, using a PowerPoint presentation, provided an update on Unicom: general status, satisfaction survey, lessons learned and future items. Unicom is not just a phone replacement; it is a new way to think about unified communications. Stand-alone devices are available; contact UITS Telecommunications at commreq@iu.edu, or see the UITS Telecommunications website at telcom.iu.edu. Voice recognition can be turned off by users themselves (for more information see the following Knowledge Base article: http://kb.iu.edu/data/bdjv.html). Courtesy phones by default are installed by the elevators. Some training on existing Lync is available. Lync 13 is coming summer 2014. New training will be focused around the new release.

8. *IUanyWare Adoption Rate and Update*. Sue Workman introduced Duane Schau and Nitocris Perez. Sue Workman said that they have a short presentation to address IUanyWare adoption rate and update. If there is time they will discuss some features. Duane Schau used IUanyWare to provide the presentation. As of fall 2013 there are about 60,000 users in the environment. The user interface was improved. Different profiles may be created for users based on their typical types of needs for software, so that processor intense applications will get a different virtual machine configuration than more typical users accessing primarily the internet, Office, or email. They have the capability to deliver a computer device that requires almost no human touch; they can deliver at a low price point a desktop environment that prints and stores files in the cloud. Nitocris Perez demoed a Linux-based thin client; the new desktop follows the user; it works on several different devices. Nitocris Perez is working on instructional videos for it. Sue Workman thanked the FCTC for their help and comments about IUanyWare.

9. *Research File System*.   Craig Stewart provided status updates on UITS file systems in support of research and other services using a PowerPoint presentation. Craig Stewart said there are two machine rooms, one in Bloomington and one in Indianapolis. For information on storage services offered by UITS see the following Knowledge Base article kb.iu.edu/data/bdyq.html. The original Research File System (RFS) had uses that went beyond the original design. Research File System II is not yet in full production. In the near future, file storage options will be streamlined, with cleared delineation on when users might prefer to use Box over something like the IU File Storage system. The vision for IU File Storage is that UITS will provide a general-use file system that provides abundant storage for university data.

10. *Action Items*. N/A
11. *Other Business*. N/A
12. *Adjournment*. The meeting adjourned at 11:03 a.m.

Action Items
- Review status of funding for new testing center (9/10/2013, Anastasia Morrone; revisit status)
- Review status of updates to FLAGS (Fostering Learning, Achievement, and graduation Success) System (planned enhancements for Summer 2013 not put in place; carryover to 2014-2015)
- Reviewed survey data from Schools regarding use of Endnote (11/12/2013)
- Reviewed status of end-user evaluation of Unicom services and deployment of clearly identified emergency phones (Dennis Cromwell; Barbara Friesth) (3/11/2014)
- Reviewed updates to the Research File System (RFS) (3/11/2014)
- Completed summary of student technology fee (STF) impact on units, (Barbara Friesth) (1/14/2014)
- Conducted joint meeting of Distance Education Committee with IU Online Office leadership (2/11/2014)

2013 – 2014 Topics

- Followed up on Oncourse; statistics and reporting features for administrators in Oncourse (11/12/2013)
- Followed up on Next.IU.edu pilots (3/11/2014)
- Communication: What does the new communication model related to technology look like in the future (scheduled for 4/8/2014)
- Technology Transition: Would like a systematic approach to technology transition (rather than shutting off and starting new) (completed on 10/8/2013)
- Adoption rate of IUanyWare (completed on 3/11/2014)
- Update on *Empowering People*, the second IU IT Strategic Plan, to include some discussion of what the existing assessment process is; implementation plans for all 72 action items (completed on 2/11/2014 Chair's report, see annual report at http://www.planning.iupui.edu/apbr/)
- New facilities (Big Red II, Data Capacitor II) and other new services (completed on 2/11/2014)

Next Meeting: Tuesday, April 8, 2014, 9:00 a.m. – 11:00 a.m., UL 2115E

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Prepared by Theresa Walsh and Barbara Friesth.