

IUPUI Faculty Council Committee Annual Report 2013-2014

Committee Name: Faculty Council Technology Committee

Chair: Barbara Friesth

Members: Rachel Applegate (executive committee liaison), Tina Baich, Mark Bannatyne, Brenda Burk, James Clack, Barbara Friesth (chair), Andrew Gavrin, Barbara Gushrowski, Ahmed Ghoneima, Anastasia Morrone (administrative liaison), Peter Nalin, Fred Rees, Michele Roberts, Kathryn Thedwall, LaQuia Walker, Theresa Walsh (meeting recorder), Ken Wendeln, Elizabeth Whipple

Action Items:

1. Queried Schools regarding Student Technology Fund Transition:

A message to deans was sent in the fall requesting input from the schools on the impact of the transition of the student technology fees from individual units to UITS. A four-person task force from the FCTC reviewed the data. Benefits were: printing for undergraduate students, the testing center, and IUAnyWare. Challenges included: loss of disciplinary specific software and hardware, registrar-controlled scheduling of specific rooms that had formerly been scheduled by the unit, and some very specific requests. In response to the challenges UITS reached out and had an impact. In addition, draft language directing students to Oncourse resources was circulated among the FCTC members. The registrar agreed to include the message on the Welcome to IUPUI homepage and in the welcome email for future semesters.

2. Endnote:

Utilization and the history of funding Endnote was reviewed. In response to concerns that Endnote would no longer be funded, new funding sources were identified and an enterprise license will continue for the software for the IUPUI and Bloomington campuses. It was also agreed that if future funding of the software becomes an issue, Dean Lewis will come back to the FCTC to inform them of any future changes.

3. Testing Center & Funding for proctors:

Reviewed the video proctoring policy statement for inclusion in course syllabi. The committee recommended that the video proctoring policy statement also be added to the course policies that appear on the IUPUI Registrar's website, which are also accessible from within Oncourse. Howard Mzumara was responsible for follow up with the Registrar to request that this information be added to the course policies. In addition, the FCTC reviewed the results of the Classroom Testing Advisory (CTA) Committee work. As a result of the CTA, a model to fund proctors for testing was identified. In addition, an RFP has been issued for a scheduling system for the testing centers.

4. Meeting with Office of Online Education (OOE) and Faculty Council Distance Education Committee (FCDE):

A joint meeting with the FCDE had been planned, however no members of the FCDE attended. A discussion was held trying to establish boundaries between the FCTC and the FCDE. The FCTC is charged with items related to IT; the FCDE is focused on distance education. Judy Halstead, Director, Office of Online Education, provided background on the Office of Online Education (OOE) (www.iuonline.edu). The OOE was given a 3-year charge; they are responsible for providing leadership and coordination of online education

across all Indiana University campuses. The OOE works closely with UITS, and the centers for teaching and learning. The OOE makes no decisions about software. Issues coming up for the OOE are: 1) prerequisites are not the same on all campuses; and 2) enrollment issues across campuses. The OOE is a system-wide office. The FCTC members would like to have an avenue for input related to IU Online, and some kind of formal connection with faculty governance.

5. Unicom:

The committee received an update on Unicom and results from a satisfaction survey. They want to do a better job in messaging that Unicom is not just a phone replacement, but a new way to engage in unified communications. In response to committee concerns about having some regular phones available (not eliminating all existing phones), it was noted that courtesy phones by default are installed by elevators. It was also announced that Lync 13 would be deployed during the summer of 2014, with some enhanced capabilities.

6. Research File System (RFS).

The committee received an update on UITS file systems in support of research. The original Research File System (RFS) had uses that went beyond the original design. Research File System II is not yet in full production. In the near future, file storage options will be streamlined, with cleared delineation on when users might prefer to use Box over something like the IU File Storage system. The vision for IU File Storage is that UITS will provide a general-use file system that provides abundant storage for university data.

7. IUanyWare Adoption Rate and Update:

As of fall 2013 there were about 60,000 users in the environment. The user interface has been improved. Different profiles may be created for users based on their typical types of needs for software, so that processor intense applications will get a different virtual machine configuration than more typical users accessing primarily the internet, Office, or email.

8. UITS New Communication Strategy:

UITS plans to replace the Monitor and Newsbit with a new web-based bi weekly newsletter; one for faculty and staff, and one for students. The newsletter goes out every other Wednesday about 4:00 – 5:00 p.m.; it should be going out to everyone with an IU email address. The group discussed ways to reach students: use unpaid, for credit internships; look into the new health sciences center; and look into online programs. Brian Hawkins said that they are conducting a complete overhaul of the UITS websites. New sites will resemble typical consumer style websites, organized by services and user needs; and will have a brand (see uits.iu.edu, it.iu.edu/brand, it.iu.edu, and itnews.iu.edu). The FCTC members suggested the following:

- Add a link to the IUPUI website on the uits.iu.edu homepage on computers in general inventory classroom; a classroom computer should have what is relevant to a faculty member in the classroom
- Carry forward the suggestion of an IU Communications advisory board if one does not exist
- Make a minor change to the KnowledgeBase (KB) to route more directly
- Put course policies tab on left in Oncourse

Action Items for 2014-2015:

1. Review status of updates to FLAGS system (carry over since FLAGS not ready for review this past year).
2. Review updates to the RFS system.
3. Conduct joint meeting of Distance Education Committee with IU Online Office Leadership.
4. Review e-learning system.
5. Monitor transition from Oncourse to Canvas.

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